

Gentilin Srl is a company specialising in the **design, production and distribution of dry (oil-free) air compressors** for a global customer base. We operate with state-of-the-art technology and a strong orientation towards innovation, offering high performance solutions for various industrial sectors.

Our Vision

To be the benchmark in the global market for the production and distribution of dry air compressors, anticipating customers' needs and promoting sustainable, responsible and innovative development.

Our Mission

To provide our customers with the most advanced dry compressed air solutions, ensuring productivity, efficiency and safety.

We are committed to **continuous innovation, studying market needs and developing technologies** that simplify our customers' daily work, improving their results and contributing to their growth.

The Management of Gentilin Srl intends to formalise its commitment to pursuing **customer satisfaction** and the **continuous improvement of the quality** of products and services offered, in compliance with the requirements of **UNI EN ISO 9001:2015**.

In particular, the Company undertakes to:

- guarantee the control and constant improvement of the quality of the products and services provided;
- promote the education and continuous training of internal resources to increase their skills, awareness and involvement;
- comply with all applicable mandatory, sector and contractual regulations;
- comply with the reference system **“Décision du 21 décembre 2018”**;
- only issue instruments that comply with all applicable technical and regulatory requirements.

Strategic objectives

Through the Quality Management System, the company aims to achieve the following objectives:

- **full satisfaction of customers**, their explicit and implicit needs, through active listening and the creation of a lasting relationship of collaboration and trust;
- **continuous improvement** of the Management System and company performance, promoting technological and organisational innovation;
- **efficiency and effectiveness of production and management processes**, oriented towards quality and waste reduction;
- **staff involvement and satisfaction, enhancing individual and collective contributions** in a motivating and collaborative environment;
- **sustainable increase in turnover and profitability**, while ensuring compliance with requirements and responsibility towards stakeholders.

Further **measurable objectives** are defined annually by the Management and communicated to all levels of the organisation, so that everyone can contribute in a conscious and responsible manner.

Quality culture and continuous improvement: teamwork is one of our strengths.

For this reason, the **ISO 9001 Quality System** is fully integrated into the corporate culture and **disseminated at all levels** so that the commitment to continuous improvement is shared by every person working for or with Gentilin Srl.

Management Commitments

Management is committed to:

- **implement and maintain an active** Quality Management System;
- **periodically review** this Policy to ensure its adequacy and consistency with the context and with the company's strategic objectives;
- **communicate and disseminate** the Quality Policy to all persons working for or on behalf of the company;
- **make it available to the public** and relevant stakeholders.